



# TravelAssist.io

Connected assistant

A service that makes your  
agency stand out,  
innovative solutions  
for your events,  
effective management  
of your business trips?

**DON'T LOOK ANY FURTHER,  
IT'S IN THE BAG!**

- ✔ A personal travel assistant
- ✔ Connected 24/7



# “A SUPPORT SERVICE

to suit all travellers and all situations, a guide in your bag with the knack of being discreet!”



“My dream is simple: to combine technology’s simplicity with human intelligence and interpersonal skills to provide travel assistance for everyone and any situation.

A guide in your bag with the knack of being discreet!

A service you can count on that gets to know you, travels alongside you, and makes daily life easier so that you can enjoy every moment to the full.

You are connected to a real person via chat 24/7, someone who can handle logistics, suggest activities, unearth new places to explore, spot great shopping deals, and find local meet-ups.

They can also reserve transport, tell you about delays and find alternative solutions... so you never have to worry about language barriers!”

**Tristan Daube**

**CEO/Founder of TravelAssist.io**

## What is TravelAssist?

**Need a taxi in Kuala Lumpur?**

**Want to try an exciting restaurant in Dubai?**

**Like to find out what’s on during your stay?**

**Hoping to locate novel activities for your VIP guests?**

It is easy to prepare a trip through travel agencies, business trip organisers, websites, and paper-based guide books...

**BUT WHO CAN YOU COUNT  
ON YOU WHILE YOU ARE  
AWAY?**



### TravelAssist.io

- A personal travel assistant  
Connected 24/7
- French/English
- Available via instant messenger



## Tourist agency partnerships

**Unique experiences for your clients, a service that makes your agency stand out.**

At TravelAssist, we understand that listening is a vital to client satisfaction, so our interactive personal assistance is designed to enable you to meet your clients' expectations during their trips and ensure they have a unique experience.

### WHITE-LABEL ASSISTANCE RATE

for 1 traveller (1 to 14 days)

from **€29,90\*** before taxes



## Businesses & events

**Efficient business trip management, engaging experiences for your employees.**

The unexpected can often upset business trips and all travellers like to feel they are in safe hands. That is why we have created a range of tailor-made services for your organisation and your employees.

- **Easy access** via instant messaging apps
- **Assistance available 24/7** to provide quick solutions to handle the unexpected
- **Experts on hand** to transform your business trips into enjoyable travel experiences

### ASSISTANCE RATE

for 1 employee for 1 trip (from 1 to 14 days)

from **€29,90\*** before taxes

\* LAUNCH OFFERS (excluding options and setup fees)

Who is

TravelAssist for?

- **A unique, accessible and complementary service** via your clients' preferred instant messenger service
- **Higher service levels** during the trip (24/7 assistance)
- **Better understanding of your clients**

**Plus, you get to choose how it is provided: TravelAssist is available as a white-label product and a direct service.**

### DIRECT SERVICE (% according to volume) ASSISTANCE RATE

for 1 traveller (from 1 to 5 days)

**€19,90\*** including taxes

for 1 traveller (from 1 to 14 days)

**€29,90\*** including taxes

**Innovative solutions for your events, original discoveries for your clients.**

For an event to be truly successful, you need to take excellent care of your VIP guests, which is why we have developed a travel assistance service that offers a high level of added value throughout the trip.

- **Welcoming and assisting** your VIPs 24/7
- **Personalising the communication** of your messages
- **Providing unequalled tailored interactivity**

### ASSISTANCE RATE

for 1 VIP for 1 event

from **€19,90\*** before taxes



# How does our support service work?



- **Once your client has signed up to our service** for no more than the cost of a traditional travel guide, we start a conversation with them via their preferred instant messaging service.
- **Our travel assistant only contacts your client** via "chat" and the assistant and the team are available to help your client whenever and wherever needed.
- **Our smart IT system helps your client** respond to what is happening around them and researches options to suit their wishes and budget.
- **The service we offer is independent** and all the information and messages sent remain confidential and are never communicated to a third party.

## WHAT DO OUR CLIENTS SAY ABOUT TravelAssist?

Pauline M.  
**DIRECTOR OF  
AN ONLINE  
TRAVEL AGENCY**

*"I specialise in designing personalised trips for independent travellers, and TravelAssist provides a truly complementary service that allows me to hand over the task of looking after my clients. I help my clients prepare their trips and TravelAssist provides real on-the-ground support, which means that my clients can relax and makes their trips a total success."*

Alain J.  
**TRAVELLER**

*"TravelAssist's service is a vital tool for ensuring your trip goes smoothly. Tristan and his team follow your journey step by step as it unfolds - proactively sending you relevant information when you get to your destination. But that's not all! They also provide quick and relevant answers to your questions: whatever you need and whatever your budget. Their daily assistance means you can just chill out and enjoy your trip. We took full advantage of the service during our trip in Malaysia, Borneo and Singapore in 2019! We'll definitely be using TravelAssist on our next trip to Sri Lanka!"*

**Convinced? Then, what  
are you waiting for?**

**TravelAssist.io** is already  
available on our website  
[www.travelassist.io](http://www.travelassist.io)

**Want to find out more?  
Please get in touch!**

**Tristan Daube**  
**CEO • Founder**  
**+33 (0)6 89 62 35 88**  
**+33 (0)9 73 03 77 07**

WhatsApp • WeChat • Telegram  
Skype: [Tristan.daube](https://www.skype.com/people/Tristan.daube)  
[contact@travelassist.io](mailto:contact@travelassist.io)

