



TravelAssist.io

Connected assistant

Tuesday, 1st October 2019

To mark our participation in the International French Travel Market (IFTM - from 1st to 4th Oct 2019 - Porte de Versailles, Paris - stand 1F-140), we are delighted to announce the official commercial launch of an exclusive service for travellers:

“A SUPPORT SERVICE
designed to suit all travellers
and all situations, a guide in
your pocket with the knack
of being discreet!”



“My dream is simple: to combine technology’s simplicity with human intelligence and interpersonal skills to provide travel assistance for everyone and any situation.

A guide in your pocket with the knack of being discreet!

A service you can count on that gets to know you, travels alongside you, and makes daily life easier so that you can enjoy every moment to the full. You are connected to a real person via chat 24/7, someone who can handle logistics, suggest activities, unearth new places to explore, spot great shopping deals, and find local meet-ups.

They can also reserve transport, tell you about delays and find alternative solutions... so you never have to worry about language barriers!”

Tristan Daube

CEO/Founder of TravelAssist.io

**Vacations abroad, business trips,
welcoming a delegation of VIPs:**

**RELAX! WE’LL
TAKE CARE OF
EVERYTHING!**



Want to find an exciting restaurant in Dubai?

A cultural activity?

Novel activities for your VIP guests?

A taxi in Kuala Lumpur?

It is easy to prepare a trip with travel agencies, business trip organisers, websites, and paper-based guide books...

**BUT WHO CAN YOU COUNT ON
WHILE YOU ARE AWAY?**



TravelAssist.io

- A personal travel assistant
Connected 24/7
- French, English
- Available via your preferred instant messenger
service WhatsApp, WeChat, Telegram...

Tourist agency partnerships, businesses and the general public: What can we do for you?

Leisure and business trips are often upset by the unexpected and to make an event truly successful, you need to take excellent care of your VIP guests...

That is why TravelAssist has created 3 support packages, each offering high levels of added value.



Tourist agency partnerships

Stand out from the competition by offering a unique and distinctive service to your clients.

Boost your profile during their trips by offering a new, complementary and highly-valued experience (contact available 24/24).

White-labelling assistance rate for 1 traveller (1 to 14 days): from €20.90* before taxes



Business & events

Guarantee rapid solutions and responses to deal with the unexpected.

Take care of your employees on their business trips with our personalised assistance service.

Provide access all that is useful and enjoyable during their business trips.

Travel assistance rate for 1 employee (from 1 to 14 days): from €29.90* before taxes

Outsource the welcoming of your VIPs to your events and send messages at the right moments (in addition to any existing organisation).

Capitalise on their reactions with unequalled tailored interactivity.

Travel assistance rate for 1 VIP for 1 event: from €19.99* before taxes



General public

Immerse yourself in an experience that is in complete harmony with what you love (authentic, surprising...).

Unburden yourself from tedious tasks and focus fully on your vacation.

Sit back and relax knowing who you can turn to if the unexpected arises.

Assistance rates for 1 traveller
1 to 5 days: €19.99* including taxes
1 to 14 days €29.90* including taxes

*Special launch offer: excluding options and setup fees

HOW DOES OUR ASSISTANCE WORK?



- Once you have signed up to our service for no more than the cost of a traditional travel guide, we start a conversation with you via your preferred instant message provider (WhatsApp, WeChat, Telegram...).
- Your travel assistant only contacts you via "chat" and the assistant and the team are available to help you whenever and wherever needed.
- Our smart IT system helps you to respond to what is happening around you and researches options to suit your wishes and budget.
- The service we offer is fully independent. All information and messages you send remain confidential and are never communicated to a third party.

WHAT DO OUR CLIENTS SAY?

Pauline M.
**DIRECTOR OF
AN ONLINE
TRAVEL AGENCY**

"I specialise in designing personalised trips for independent travellers, and TravelAssist provides a truly complementary service that allows me to hand over the task of looking after my clients. I help my clients prepare their trips and TravelAssist provides real on-the-ground support, which means that my clients can relax and their trips are a total success."

Alain J.
TRAVELLER

"TravelAssist's service is a vital tool for ensuring your trip goes smoothly. Tristan and his team follow your journey step by step as it unfolds - proactively sending you relevant information when you get to your destination. But that's not all! They also provide quick and relevant answers to your questions: whatever you need and whatever your budget. Their daily assistance means you can just chill out and enjoy your trip. We took full advantage of the service during our trip in Malaysia, Borneo and Singapore in 2019! We'll definitely be using TravelAssist on our next trip to Sri Lanka!"

Convinced? Then, what are you waiting for?

TravelAssist.io is already available on our website
www.travelassist.io

PRESS CONTACT

Tristan Daube
CEO • Founder

+33 (0)6 89 62 35 88
+33 (0)9 73 03 77 07
WhatsApp • WeChat • Telegram
Skype: [Tristan.daube](https://www.skype.com/partners/tristan.daube)
contact@travelassist.io